

CUSTOMER CONSENT FORM

Effective July 16, 2013, per 2013 Wisconsin Act 25, municipal utility customer information may not be released except to the customer or their authorized representative. The account number is required to access information or to make a payment. If you do not know the account number, you will be asked to verify that you are the customer for the property in question. This consent form grants the Milwaukee Water Works authority to release account information to your authorized representative.

To the Customer, please complete this form to grant other individuals access to the account(s) indicated and return it to the Milwaukee Water Works:

- Fax: (414) 286-5452
- Email: watwebcs@milwaukee.gov
- By mail or in person to the Milwaukee Water Works Customer Service Center,
841 N. Broadway, Room 406, Milwaukee 53202; Monday-Friday, 7:30 a.m. – 5:00 p.m.
- Telephone: (414) 286-2830

Customer Name _____

Customer Phone No. _____

Milwaukee Water Works Account No. _____

Property Address _____

(If more than one address will be authorized, attach a separate listing of each individual Milwaukee Water Works account number and property address.)

Full Name of Authorized Contact _____

Authorized Contact's Phone No. _____

I verify that I am the customer for this property, and I hereby grant the Milwaukee Water Works authority to release account information to my authorized representative(s).

Signature of Customer _____ **Date** _____

(Must be signed by the Customer)

INTERNAL PROCESSING -- To be completed by the Milwaukee Water Works ONLY

Date Received _____

Date Processed _____

CSR Initials _____

Method of Receipt In Person - Email - Fax *(Circle One)*

Revised 7/29/13